

# SELLS



# **Society for Effective Lessons Learned Sharing**

January 2004
The SELLS Quarterly
Newsletter

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#### **Co-Chair Corner**

Rich Schassburger and
Dawn Starrett have bid farewell as
SELLS Co-Chairs. For the last two
years, we have enjoyed the role of
servant leaders within SELLS. We
owe much to the Executive
Committee members who helped us
meet our goals, and to the SELLS
members who continue to strive to
make a difference with lessons
learned. Thanks to all for their
support and friendship.



We know we are leaving SELLS in capable hands. The 2004 Executive Committee members are as follows:

John Bickford - continuing
Linda Collier - new
Howard Gordon - continuing
Jim McLaughlin - new
Jenny Roddy - continuing
Mike Smith - continuing
Jeanne Wightman - new

The SELLS Co-Chairs are Mike Smith and John Bickford, and the SELLS Secretary is Jenny Roddy.

Congratulations to all!

#### **Fall SELLS Conference**



The SELLS conference in Alpharetta, Georgia was an enthusiastic success. The mindscapes provided by Martha McGinnis of Visual Logic were a treat for the eyes and a new concept for many of us. (An example of one of the mindscapes is below). Gaylen Roberts and Rae Ann Bruno provided their insights about motivation. Thanks to all the speakers and moderators who contributed to the success of the conference. A special thanks to David Mitchell and Charles Alday for their outstanding contributions as conference presenters and hosts. Our host, Colonial Pipeline, was generous in their sponsorship of the event. We networked, shared information, and left with new ideas for improving motivation and our lessons learned programs.



#### Mentors' Monitor

Mentoring of posted alerts began early in 2003 to improve the quality of alerts posted to the DOE Lessons Learned List Server. Alert developers are reminded that mentoring can also be requested during the development of alerts. Lessons learned alerts need to reference the ORPS Report number if the alert is based on an ORPS Report. Mentors have requested special attention for alert categories to facilitate searches. In addition, attempt to apply the three Bs to writing lessons learned alerts - be bold, be brief. and be gone. Contact one of the following alert mentors for assistance:

John Bickford at: John C Bickford@rl.gov

Meredith Brown at: meb@lanl.gov

Howard Gordon at: hgordon@bnflinc.com

Jenny Roddy at: <a href="mailto:roddyvc@wsi-or.net">roddyvc@wsi-or.net</a>

Jeanne Wightman at: Jeanne.Wightman@nv.doe.gov

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Let us know about anything new happening with lessons learned at your site! If you have any ideas to add to this newsletter, contact Jenny Roddy via e-mail at: roddyvc@wsi-or.net

### Quote

"They must become believers if we are to succeed. Failure is not an option." Gene Kranz

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#### **New Resources**

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Check out the SELLS 2003 Fall Conference proceedings (and several spiffy mindscapes) at the following web site:

 $\frac{http://www.eh.doe.gov/ll/proceedings}{/proceedings1003/proceedings1003.ht} \\ \underline{m}$ 

The Chemical Safety Board announced a database of information on 167 serious incidents that might be a fertile ground for information relating to chemical events that could occur in DOE facilities at: <a href="http://www.csb.gov/completed">http://www.csb.gov/completed</a> inves

tigations/docs/Reactive%20Incident

The proceedings from the DOE Quality Assurance 2003, Workshop held December 2-4, 2003 in Las Vegas, NV are posted at: <a href="http://tis.eh.doe.gov/qa/ws2003/index.html">http://tis.eh.doe.gov/qa/ws2003/index.html</a>

DOE has rolled out a new Web page theme that includes a new home page for ES&H:

http://www.eh.doe.gov/index.html. Prominently displayed on that page is a link that eventually leads to the Lessons Learned Information System. Check it out if you haven't seen it recently.

The two-year review cycle is complete for the SELLS Fact Sheets. Take a look and see what's new.

Want to share a lessons learned? Contact your organization's Lessons Learned Point of Contact.

#### **SELLS Member Profile**



Linda Collier is the Lessons Learned Program Manager and the designated lessons learned contact for Los Alamos National Laboratory (LANL). Linda and the PS-7 (Performance Surety) lessons learned team have been working hard to improve and expand the institutional lessons learned program and the LANL Lessons Learned Network for the Laboratory. These efforts have produced notable successes; i.e., the Los Alamos Mirror, 1st Take and Final Take. Prior to joining the PS-7 Occurrence Investigation Group, Linda worked at Los Alamos for 11 years in occurrence reporting/ lessons learned, quality management, and procedure writing. She has participated in SELLS activities since joining the Performance Surety Division in August, 2001.

# Have You Updated Your Information?

Update any changes to name, title, company, address, telephone number, or fax number to our SELLS membership database at: <a href="http://tis.eh.doe.gov/ll/sells/listme">http://tis.eh.doe.gov/ll/sells/listme</a> mbers.cfm

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## **Upcoming Events**

The SELLS Spring Meeting is in the planning stages and a call for papers has been initiated. SAIC and DOE will co-host the meeting that will be held in San Diego on April 27–29, 2004. The theme for the meeting is Lessons Learned Self-Assessment and Analysis: Why Don't They Get It. If you would like to speak at the conference on the topic of self assessment or analysis as they pertain to lesson learned, contact John Bickford, Mike Smith, or Jenny Roddy.

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# **Quarterly Focus**

The number of weather-related occurrences has increased in the last several weeks. Trips and falls have resulted in several serious injuries. Remind workers to dress appropriately for colder weather and wear shoes that can grip wet or icy surfaces. Encourage workers to focus their eyes and attention on the work, especially in areas where slips and falls have been reported or are likely to occur.

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#### **Editors Note**



Dawn Starrett will relinquish her role as editor of this quarterly and will be replaced by Jenny Roddy and Mike Smith. It's been fun!

Fini.